

## OWNER NOTIFICATION LETTER

## IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance With Federal Law



## NHTSA SAFETY RECALL 14E-086

«Customer\_» «Company» «First\_Name» «Last\_Name» «Address1» «Address2» «City», «State» «Zip»

## Dear Shark Helmet Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Shark Helmets S.A.S has decided that certain Shark RAW Helmets in size Medium and Extra Large fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) Number 218, "Motorcycle Helmets." During testing, some of the affected helmets failed to conform to the impact attenuation requirements. By wearing a helmet that fails to meet impact requirements, the user may not be adequately protected in the event of a crash, increasing the risk of personal injury.

Shark Helmets S.A.S. is recalling the following Shark RAW DOT helmets in sizes M & XL. Serial numbers are sewn on the chin strap label of the helmets. Serial numbers for the recalled products fall within one of the following ranges:

050418/J-035343 to 050418/J-045065

DOT/X64-004061 to DOT/X64-007110

Owners of these helmets must stop using the helmets and return them for a free replacement. Please call Realtime Results at 1-888-770-7157 for instructions on how to return your helmet.

You will receive a free replacement Shark RAW helmet in the same size that is compliant with the FMVSS standards.

If after having attempted to take advantage of this recall you believe you have not been able to have your Shark RAW helmet replaced within a reasonable time and without cost, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call the toll free vehicle safety hotline at 1-800-327-4236 (TTY:1-800-424-9153) or go to <a href="http://www.safecar.gov">http://www.safecar.gov</a>

Sincerely, Shark Helmets S.A.S